

Lloyd's List Intelligence

Finance & Credit Channel User Guide

This guide will help you get the most from your subscription to the Finance & Credit Channel from Lloyd's List Intelligence. If you need further assistance or training please contact the hotline on +44 (0) 20 7017 4482.

Seasearcher
Instant access to vessel characteristics, ship movements, AIS positioning, company details, port information and casualty history – 24 hours a day, 7 days a week

Over 17,000 Credit Reports
Unlimited access to the world's largest databank of over 17,000 marine, energy and commodity company credit reports

Market Data, Shipping Rates and Bunker Prices
Access targeted information from one source, including bunker prices and shipping rates for the dry bulk, tanker, LNG, containers, general cargo and reefer markets

News & Analysis
Latest finance news headlines and analysis from Lloyd's List

Ask the Analyst
Direct access to our global team of analysts to perform in-depth competitor analysis, due diligence and discreet investigations

Active Shipping Shares
Monitor market trends with the top risers and fallers of shipping company shares

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1. Credit Reports

a. Searching for Credit Reports

i. Quick-search

- You can conduct a quick-search for a credit report from the top right of the homepage. Simply select 'Credit Reports' from the drop-down menu.



- Enter at least 4 characters of the company name you are looking for into the search field. Relevant reports will be automatically suggested.
- You can click on a report directly from this list to see further information and details, or click 'Go' if you want to view more search results.



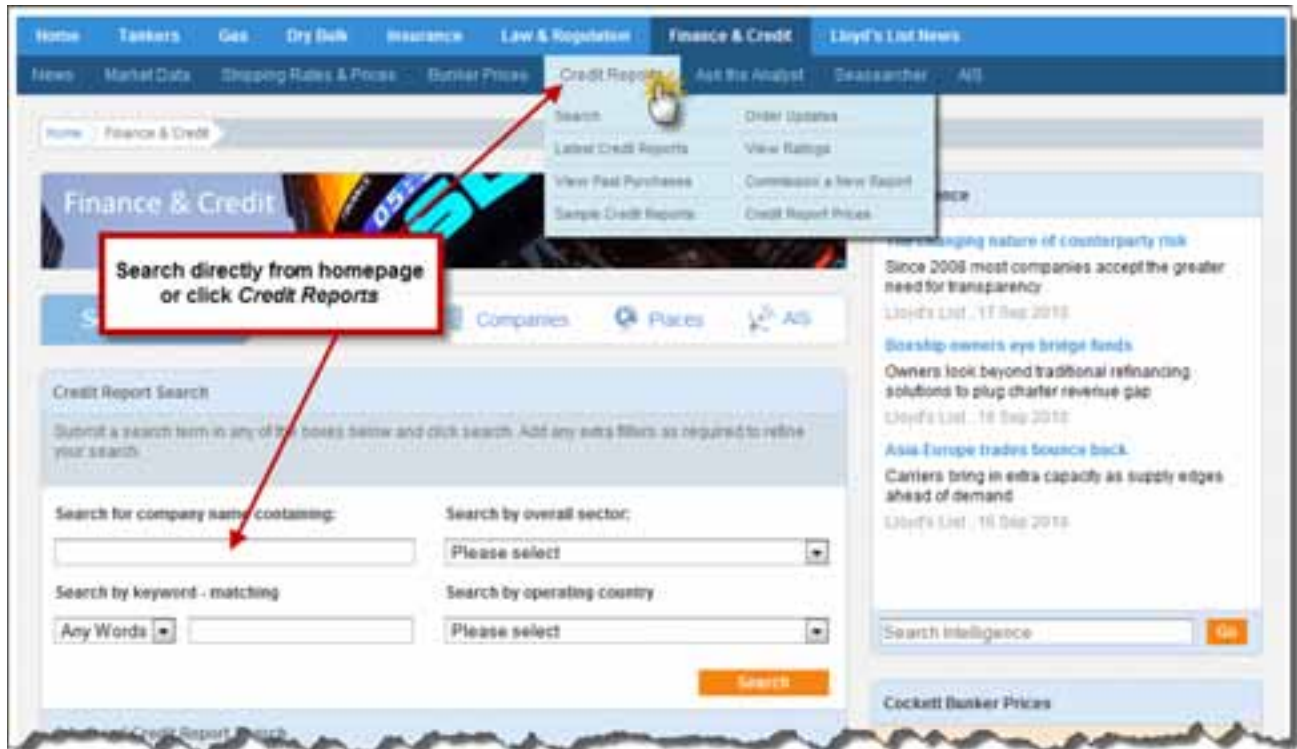
- For more search options click 'Credit Reports Advanced Search'.



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ii. Detailed Search

- You can search for credit reports directly from the Finance & Credit homepage, or you can click 'Credit Reports' under the 'Finance & Credit' menu tab.



- You can search for credit reports by entering either a company name or keyword. You can also refine your search by selecting a specific sector or country by using the drop-down lists.



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iii. Advanced Search Criteria

In addition to searching by company name or keyword, you can use our *Advanced Credit Report Search* to find companies that meet specific requirements. Advanced search criteria includes: the company's annual sales size, financial condition rating, payment performance rating, credit guideline, overall risk rating and date the credit report was published.

- Click the 'Advanced Credit Report Search' link located under the *Credit Report Search* box. This will expand a box containing more search options.

The screenshot shows the 'Credit Report Search' interface. It includes a search bar for company names, a dropdown for overall sectors, a keyword search section with a dropdown for matching criteria (Any Words, All Words, Phrase) and a search box containing 'marine', and a dropdown for operating countries. A red box highlights the 'Advanced Credit Report Search' link with the text 'Click to use advanced search criteria'. A 'Search' button is also visible.

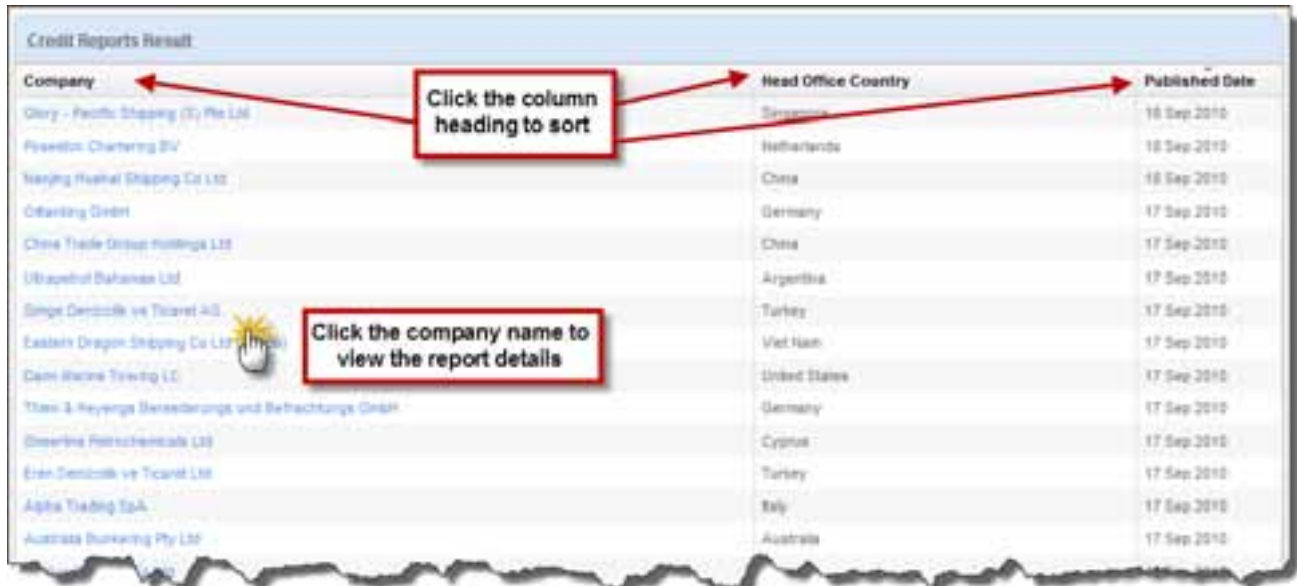
- You can apply just one search criteria or multiple items.

The screenshot shows the 'Advanced Search Criteria' interface with several filter sections: 'Annual sales size' (options: Under \$5m, \$5-20m, \$20-50m, \$50-100m, \$100-500m, \$500 million+), 'Financial Condition Rating' (options: First Rate, Good, Satisfactory, Some Concern, Weak/Strained, Severe), 'Payment Performance Rating' (options: First Rate, Good, Satisfactory, Some Concern, Weak/Strained, Severe), 'Credit Guideline' (options: Above \$10m, Below \$10m, Above \$1.25m, Below \$1.25m, Below \$750,000, Below \$350,000, Below \$200,000), and 'Overall Risk Rating' (options: Negligible risk, Very low risk, Low risk, Below average risk, Above average risk, Moderate risk, High risk). A 'Published Date' section has 'From' and 'To' input fields. Red boxes highlight: 'Click to select' on the \$20-50m sales size option; 'Hold Ctrl + left click to select more than one item' on the Satisfactory financial condition rating; 'Click the blank space to de-select' on the Negligible risk overall risk rating; and 'Refine the search with the date report was published' pointing to the Published Date section. A 'Search' button is at the bottom right.

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b. Viewing a Credit Report

- After you have entered your search criteria, you can sort the *Credit Report Results* by clicking on the column heading. Click the company name to view the report details.



The screenshot shows a table titled "Credit Reports Result" with three columns: "Company", "Head Office Country", and "Published Date". A red box with an arrow points to the "Company" column heading with the text "Click the column heading to sort". Another red box with an arrow points to the "Company" column with the text "Click the company name to view the report details". A hand cursor is shown clicking on the company name "Eastern Dragon Shipping Co Ltd".

Company	Head Office Country	Published Date
Glory - Pacific Shipping (S) Pte Ltd	Singapore	16 Sep 2010
Pirella Chartering BV	Netherlands	16 Sep 2010
Nanjing Huahai Shipping Co Ltd	China	16 Sep 2010
Offending Credit	Germany	17 Sep 2010
China Trade Group Holdings Ltd	China	17 Sep 2010
Ultracelul Bahamae Ltd	Argentina	17 Sep 2010
Simga Denizcilik ve Ticaret A.S.	Turkey	17 Sep 2010
Eastern Dragon Shipping Co Ltd	Viet Nam	17 Sep 2010
Dam Marine Towing LLC	United States	17 Sep 2010
Thien & Reynolds Beredderungs und Betrachtungs GmbH	Germany	17 Sep 2010
Eleonora Petrochemicals Ltd	Cyprus	17 Sep 2010
Eren Denizcilik ve Ticaret Ltd	Turkey	17 Sep 2010
Alpha Trading SpA	Italy	17 Sep 2010
Austrasia Bulkcarrying Pty Ltd	Australia	17 Sep 2010

- To view the full credit report, simply select the format you want to receive the report in (HTML or PDF) and click 'Buy Report'.



The screenshot shows the details for a credit report for "Eastern Dragon Shipping Co Ltd" (published on Fri 17 Sep 2010). A red box with an arrow points to the "HTML" radio button with the text "1. Select the format you wish to receive your report in". Another red box with an arrow points to the "Buy Report" button with the text "2. Click Buy Report to view the report". A hand cursor is shown clicking on the "Buy Report" button.

Credit report: Eastern Dragon Shipping Co Ltd
(published on Fri 17 Sep 2010)
This report is strictly confidential and supplied subject to our [terms & conditions](#).

Choose how you want to receive your Credit Report: HTML PDF [Buy Report](#)

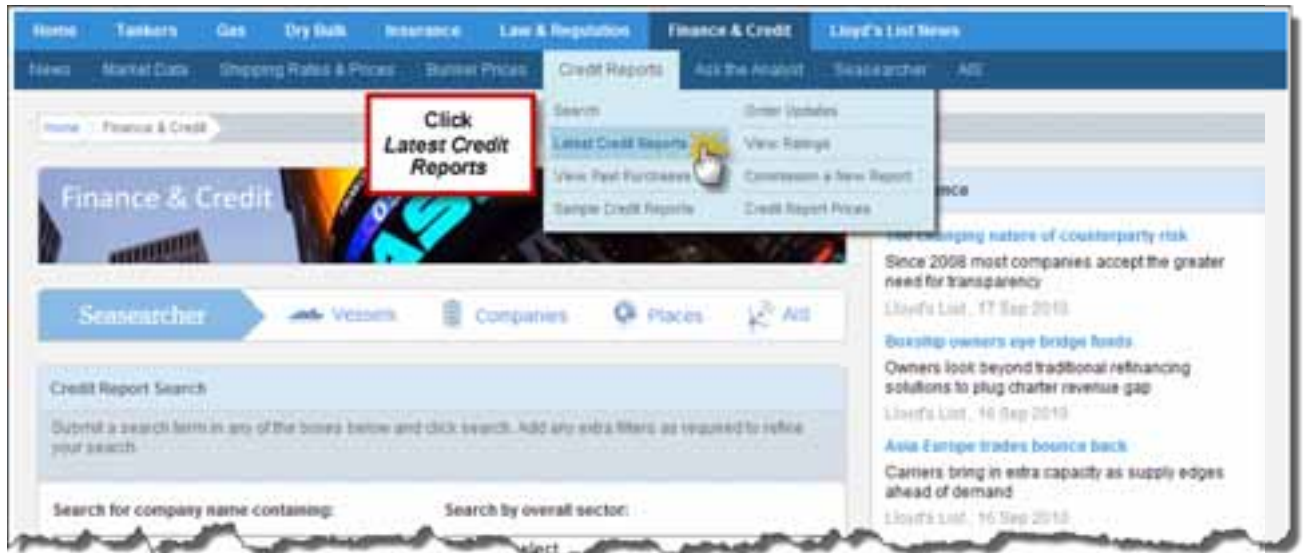
Registered Name: Eastern Dragon Shipping Co Ltd (Edsco)
Register Number: [redacted]
Decision No.: [redacted]

Incorporation Date: 22 August 1991
Company Addresses: OPERATING ADDRESS [redacted]

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c. Viewing the Latest Credit Reports

- From the Finance & Credit homepage, hover over 'Credit Reports' and click 'Latest Credit Reports' to view the latest reports that have been published.



- From the list of *Latest Company Reports*, you can sort the results by clicking on the relevant column heading. Click on the company name to view the report details.

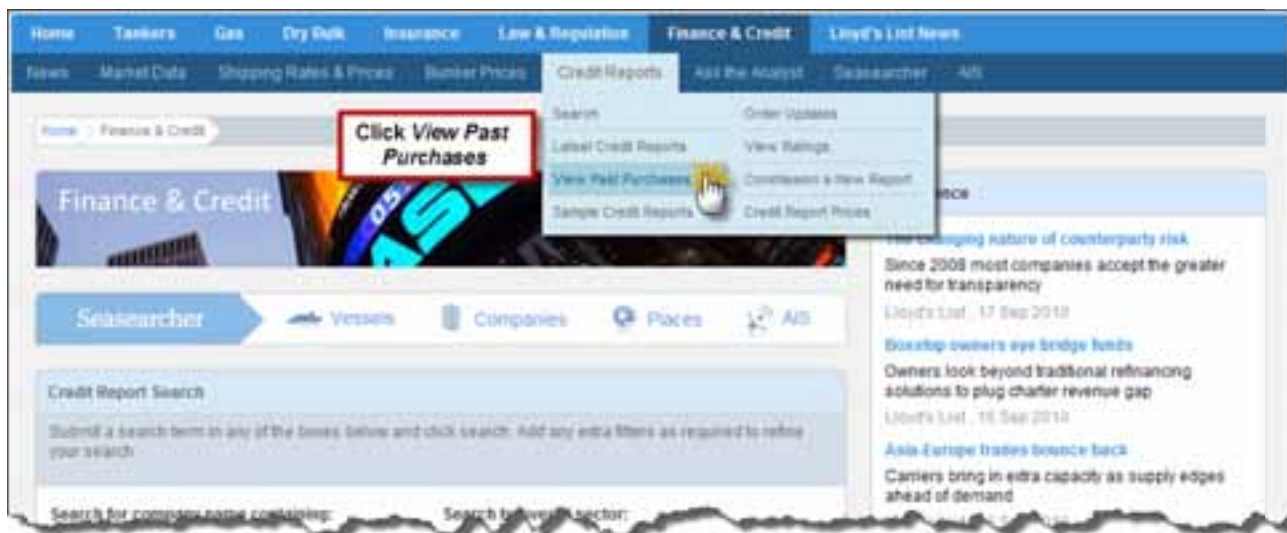
The screenshot shows a table of 'Latest Company reports'. The table has three columns: 'Company', 'Head Office Country', and 'Published Date'. A red box with a white background and black text says 'Click the column heading to sort' with arrows pointing to the 'Company' and 'Published Date' column headings. Another red box with a white background and black text says 'Click the company name to view the report details' with an arrow pointing to the company name 'Eren Denizcilik Ticaret Ltd'.

Company	Head Office Country	Published Date
Jaidhi Overseas Pte Ltd	Singapore	20 Sep 2010
Glory - Pacific Shipping (S) Pte	Singapore	18 Sep 2010
Poseidon Chartering BV	Netherlands	18 Sep 2010
Huajing Huahai Shipping Co Ltd	China	18 Sep 2010
Ottanking GmbH	Germany	17 Sep 2010
China Trade Group Holdings Ltd	China	17 Sep 2010
Ultrapetrol Bahamas Ltd	Argentina	17 Sep 2010
Simge Denizcilik ve Ticaret AS	Turkey	17 Sep 2010
Eastern Dragon Shipping Co Ltd (Edasco)	Viet Nam	17 Sep 2010
Dana Marine Towing LC	United States	17 Sep 2010
Thien & Heyenga Bereederungs und Befrachtungs GmbH	Germany	17 Sep 2010
Sheerline Petrochemicals Ltd	Cyprus	17 Sep 2010
Eren Denizcilik Ticaret Ltd		17 Sep 2010
Alpha Trading SpA		17 Sep 2010
Australia Bunkering Pty Ltd	Australia	17 Sep 2010
Huifun Shipping Co Ltd	China	17 Sep 2010
Vollas Steamship Canada Ltd	Canada	17 Sep 2010

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d. Viewing Past Credit Report Downloads / Purchases

- From the Finance & Credit homepage, hover over 'Credit Reports' and click 'View Past Purchases' to see the list of reports that you have downloaded.



- From the list of *Past Purchases* you can see the date the report was purchased / downloaded, which version was purchased / downloaded and the latest version that is available.
- If required, you can click 'Request Update' if you need to order an updated report. **Please note** updated reports are for an additional fee. For more information, see page 10 of this user guide 'Requesting an Updated Credit Report'.

The screenshot shows the 'My Credit Report List' page. The table lists the following reports:

Report Name	Date Purchased	Version Purchased	Latest Version	Action
Jaidri Overseas Pte Ltd	20 Sep 10	20 Sep 10	20 Sep 10	Request Update
Taurus Petroleum Ltd	21 Jul 10	26 Apr 10	26 Apr 10	Request Update
Jiangsu Rongsheng Heavy...	21 Jul 10	04 Mar 10	04 Mar 10	Request Update
Trumf Bunker AS	24 Jun 10	24 Jun 10	24 Jun 10	Request Update

A red box highlights the 'Request Update' button for the first report with the text 'If required, click Request Update to update the report' and an arrow pointing to the button.

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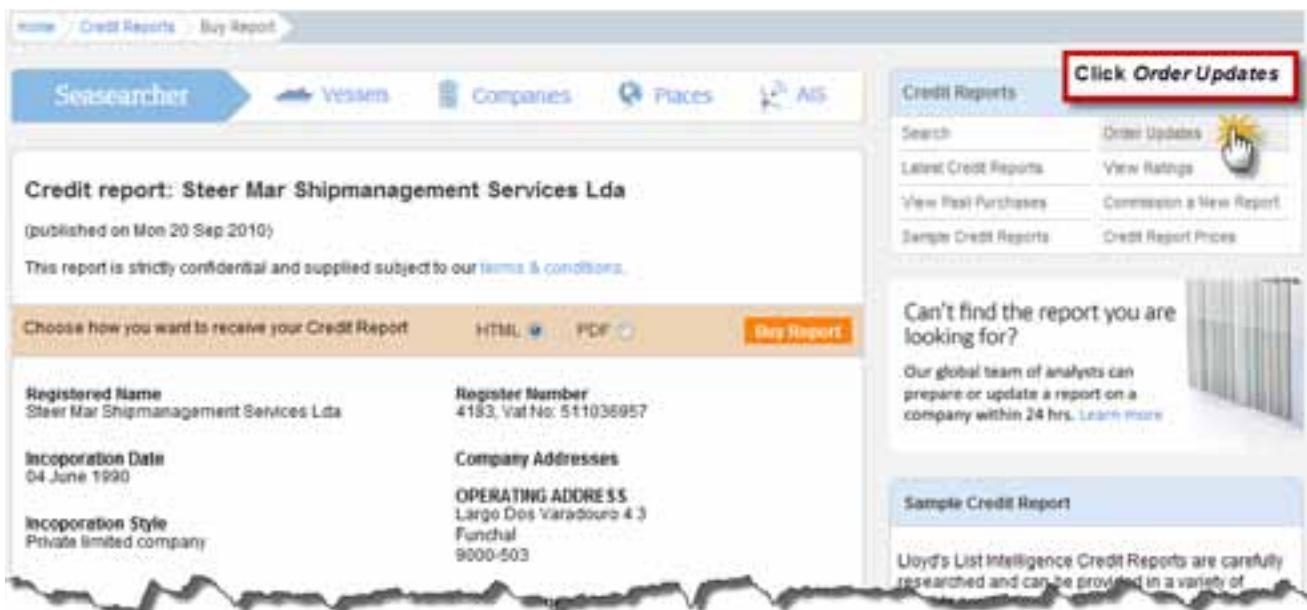
e. Requesting an Updated Credit Report

You can order an update to any online report for an additional fee. Updated credit reports can be supplied within 24 hours, 1 week or 2 weeks. Prices vary depending on the timescale the updated report is required.

- From the Finance & Credit homepage, hover over 'Credit Reports' and click 'Order Updates'.



- You can also access the *Order Updates* page from within the relevant credit report detail page.



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- To order an updated report simply complete the form provided with the necessary information. Enter your details, select the timescale of when you need the report to be supplied and provide the details of the report that you need updated.
- To view the price list for updating credit reports click '*Check prices for Credit Report Updates*'.

The image shows a web form titled "Request An Update To An Existing Credit Report". At the top, there is a blue header with the text "Request An Update To An Existing Credit Report" and "Use the form below to request an update to a credit report". A link "Check prices for Credit Report Updates" is visible. Below the header, the form is divided into two main sections: "Your Details" and "Report Details".

Your Details: This section contains input fields for "Title", "First Name", "Last Name", "Company Name", and "Email Address". A red box with the text "1. Enter your details" has arrows pointing to the "First Name" and "Email Address" fields. A link "Check prices for Credit Report Updates" is located below the "Email Address" field.

Report Details: This section contains a "Timescale" dropdown menu (with options: "Please select", "Please select", "48 hours", "1 Week", "2 Weeks", "Other"), a "Report Name" input field, and a "Report Type" dropdown menu (with the selected option "Update to Standard Credit Report"). A red box with the text "2. Select the timescale that you need the updated report to be supplied" has an arrow pointing to the "Timescale" dropdown. Another red box with the text "3. Enter the details of the report that you need updated" has arrows pointing to the "Report Name" and "Report Type" fields.

At the bottom of the form, there is an orange button labeled "Request Update".

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f. Commissioning a New Credit Report

If a report is not listed online, you can commission a new credit report for an additional fee. New credit reports can be supplied within 24 hours, 1 week or 2 weeks. Prices vary depending on the timescale the new report is required.

- From the Finance & Credit homepage, hover over 'Credit Reports' and click 'Commission a New Report'.



- To commission a new credit report, simply complete the form provided with the necessary information. Enter your details, select the timescale of when you need the report to be supplied and provide the details of the company that you need a new credit report for.
- To view the price list for new credit reports click 'Check prices for new Credit Reports'.

A screenshot of the 'Commission a New Credit Report' form. The form is titled 'Commission a New Credit Report' and includes a sub-header: 'Use this form below to commission a report, if you are unable to purchase a report quickly we will be able to produce it'. There are three numbered red boxes with arrows pointing to specific parts of the form: 1. '1. Enter your details' points to the 'Your Details' section, which includes fields for Title, First Name, Last Name, Company Name, Email Address, and Contact Number. 2. '2. Select the timescale that you need the new report to be supplied' points to the 'Report Details' section, specifically the 'Timescale' dropdown menu which has options for 'Select', '24 Hours', '1 Week', and '2 Weeks'. 3. '3. Enter the details of the company and any other information about the new report you need' points to the 'Report Details' section, which includes fields for 'Report Company Name', 'Business', 'Address', 'Address line 2', 'Postcode', and 'County'. There is also a large text area for 'Any Other Information about the Company/Credit Report'. A 'Mandatory Field' indicator is visible at the bottom left, and a 'Submit' button is at the bottom right.

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SECTION 2: SEASearcher

*Instant access to the largest AIS network and over
120,000 vessels, 163,000 companies
and 21,800 ports & terminals*



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2. Seasearcher

a. Quick Search – Vessels, Places or Companies

You can conduct a quick-search to find vessels, places or companies from the top right of the homepage.

- Select 'Vessels', 'Places' or 'Companies' from the drop-down menu.
- Enter at least 4 characters of the name. Relevant names will be automatically suggested.
- Click the relevant item from the list to see further information and details, or click 'Go' if you want to view more search results.



b. Vessels

i. Advanced Search

- For more search options use the *Vessels Advanced Search*. You can access this page via the homepage by clicking the 'Vessels Advanced Search' link under the quick-search box, or by hovering over 'Seasearcher' and clicking on 'Vessels'.

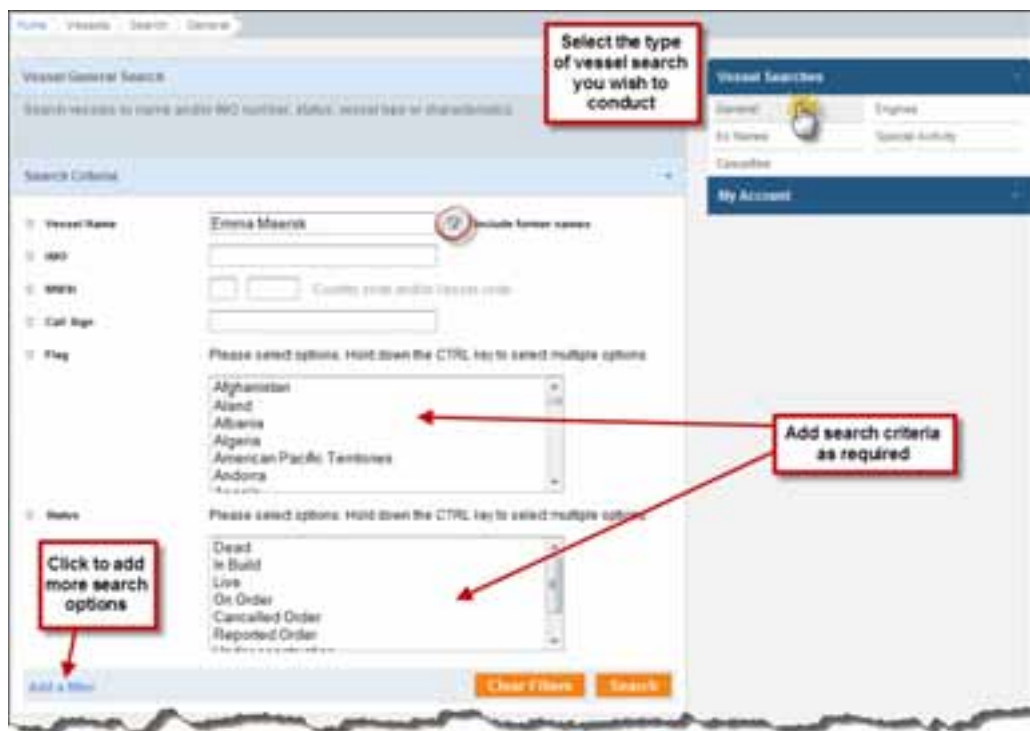


- You can also access the *Vessels Advanced Search* by clicking on the 'Vessels' icon anytime you see the *Seasearcher* panel.



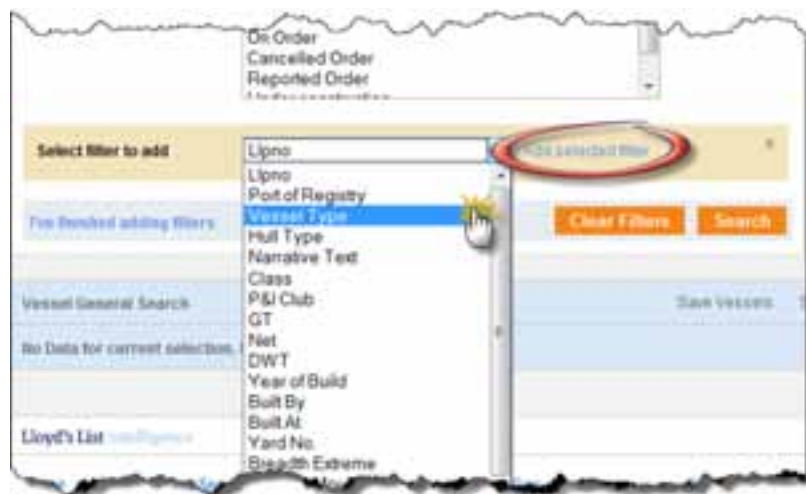
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- Once in the *Vessel Advanced Search* page, select the type of vessel search you wish to conduct from the *Vessel Searches* box to the right of the screen.
- Enter the vessel name in the search box, and check 'Include former names' to broaden the vessel name search.



ii. Advanced Search – Adding Search Filters

- To add more search options click the 'Add a filter' link below the search box (as shown above).
- From the drop-down list that appears, select the additional search criteria you wish to search on and click 'Add selected filter'. This will open a new blank search box for you to specify your requirements.
- Add more filters to refine your search as necessary. When you are happy with your search criteria, click the 'Search' button to view your results.



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iii. Advanced Search – Removing Search Filters

- To remove a single filter click the trash can icon to the left of the filter.
- To remove all filters click the 'Clear Filters' button at the bottom right of the search criteria box.



iv. Viewing Vessel Characteristics

Once you have found the relevant vessel using either the quick or advanced search you can click through to view specific vessel characteristics and movements.

- **Vessels Advanced Search:** From the list of search results, click the vessel name from the list.

The screenshot shows the 'Vessel General Search' results table. The table has columns for Vessel, Flag, Vessel Status, Year of Build, GT, DWT, and Contact. The first row is highlighted, and the vessel name 'Emma Maersk' is circled in red. The table shows 6 items, and the current display is 25, 50, or 100 items.

Vessel	Flag	Vessel Status	Year of Build	GT	DWT	Contact
Emma Maersk	Denmark (Int. Regis)	Fully Ce Live	2006	170794	156007	A.P. Moller-Maersk A/S
Denmark	Denmark	Tanker Dead	1964	35506	64607	
St. Kitz-Nevis	St. Kitts-Nevis	Roll On Dead	1979	36815		Unknown Owners
Libertis	Libertis	Combine Dead	1985	28010	50600	Star Line Shipmanagement S.A.
Universal Hoop	Panama	Crude C Live	1993	158475	299700	Hyundai Merchant Marine Co. Ltd
Universal Peace	Panama	Crude C Live	1995	158475	299700	Walter Shipmanagement Ltd

- **Quick-search:** You can also click the vessel name direct from the auto-complete drop down list.

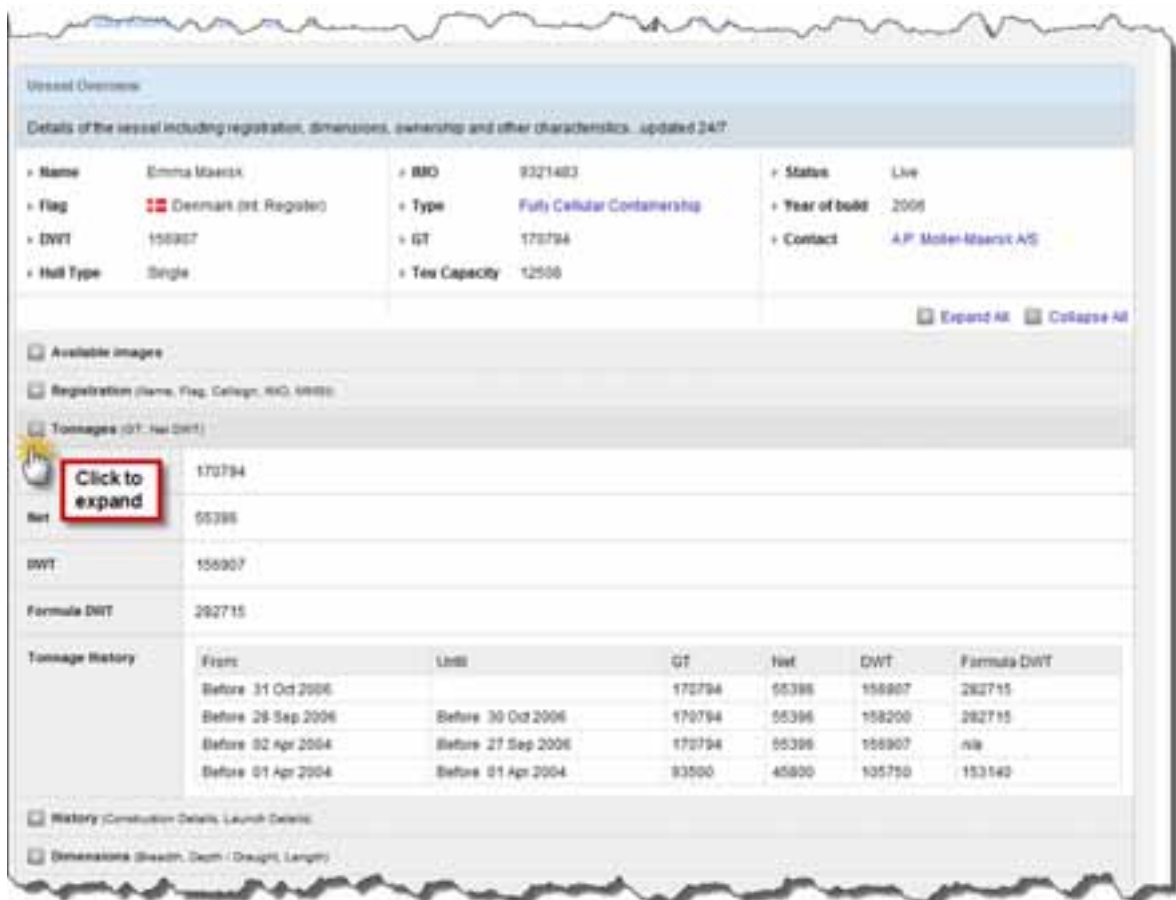


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- Once you have clicked the vessel name, you will see an overview of information detailing the characteristics of the vessel.
- To view further information about the vessel, select what type of information you want from the box to the right of the screen.



- From the *Vessel Overview* page, simply click '+' to expand on a section and view the relevant details about the vessel.



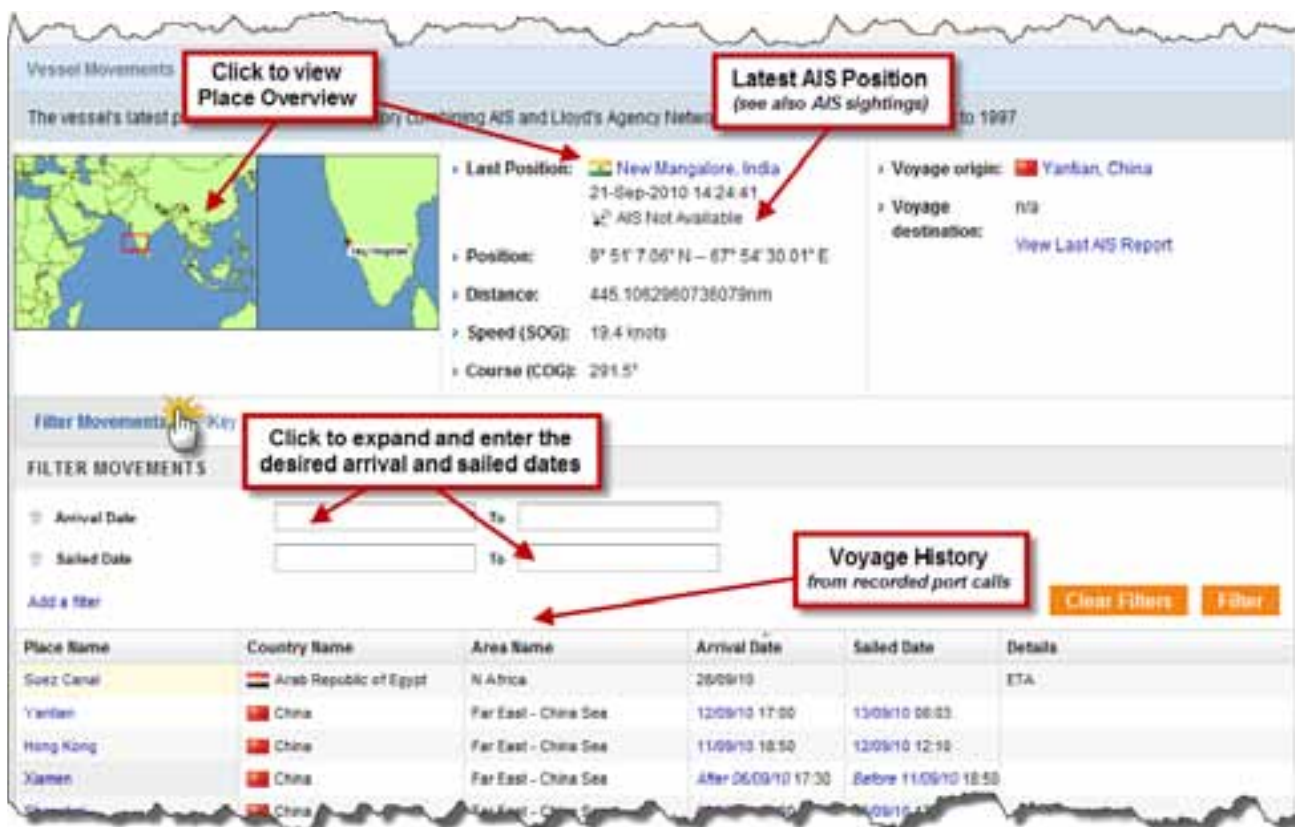
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v. Vessel Movements

- Once you've found the relevant vessel, from the *Vessel Overview* page click 'Movements' from the box to the right of the screen.



- You'll then be able to view the movements for the relevant vessel, including the latest AIS position and voyage history from recorded port calls. You can filter the vessel movements shown by clicking on 'Filter Movements' and entering the desired arrival and sailed dates.
- To can also click the map or the port/terminal text links to view more information about the place via the *Place Overview* page.



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vi. AIS Sightings

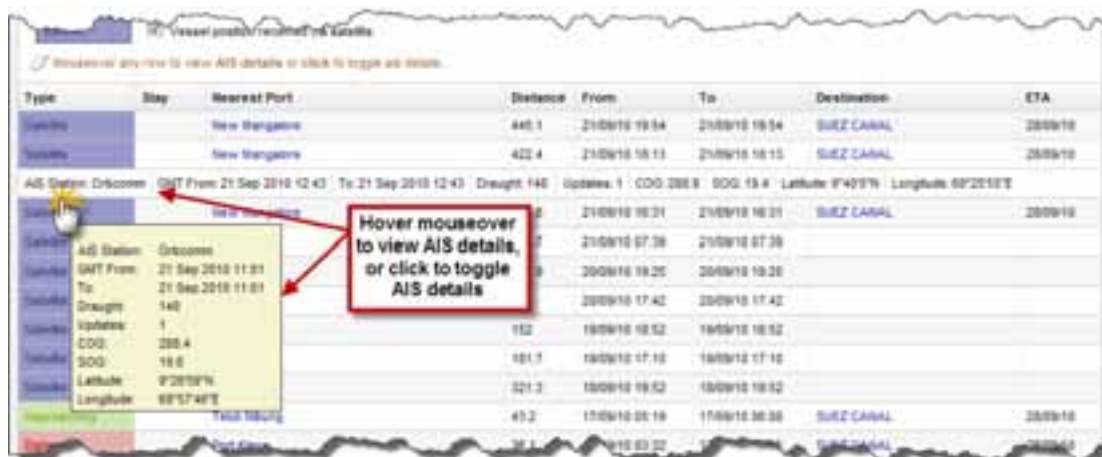
- Once you've found the relevant vessel, from the *Vessel Overview* page click 'AIS sightings' from the box to the right of the screen.



- You'll then be able to view the AIS positions for the vessel. You can filter the AIS sightings by clicking on 'Filter Sightings' and entering the desired date range.



- Hover over any row to view the AIS details of click to toggle the AIS details.



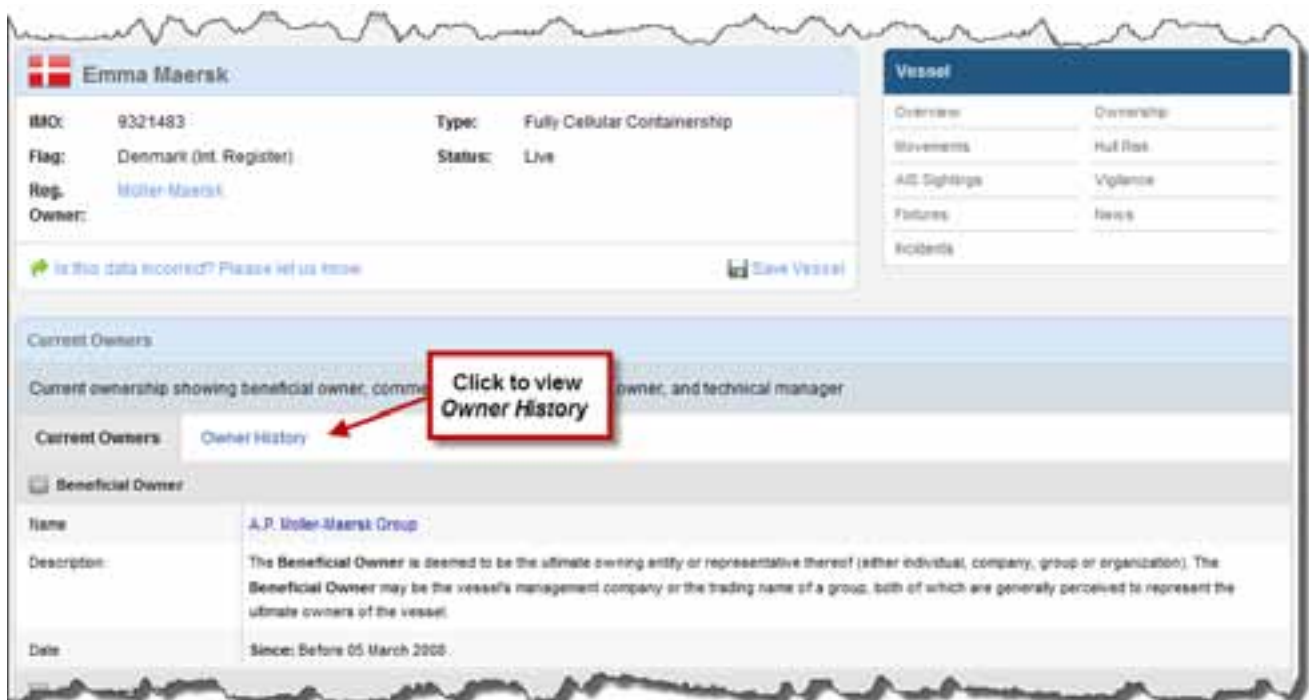
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vii. Vessel Ownership

- Once you've found the relevant vessel, from the *Vessel Overview* page click 'Ownership' from the box to the right of the screen.



- You'll then be able to view the current ownership information including the beneficial owner, commercial operator, registered owner and technical manager.
- To view the historical ownership information click 'Owner History'.



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viii. Saving Vessels

Once you have found your vessel or list of vessels, you can save it to your account so you can easily access the vessels next time. This saves you time as you won't have to search for the same vessels again.

- You can save an individual vessel by clicking 'Save Vessel' from the relevant *Vessel Overview* page.



- You can also save multiple vessels at one time from a list of search results. To do this, simply check the boxes next to the vessel names that you wish to save and click 'Save Vessels' at the top of the results.

Flag	Vessel	Vessel Type	Status	Year of Bu GT	IWT	Contact	
Indonesia	<input checked="" type="checkbox"/> Asea Dandi II	Tug	Live	1996	115	103	Asea Dandi Shipping
Parsons	<input type="checkbox"/> Advent	Bulk Carrier	Live	1980	22600	38871	Advent Trading Ltd
Marshall Islands	<input checked="" type="checkbox"/> Adventure	Product Tanker	Live	1990	23980	40205	Sea World Management & Trading Inc
Greece	<input type="checkbox"/> Adventure	Crude Oil Tanker	Live	2005	160904	308829	Custom Mediterranean Marine Ltd
U.S.A.	<input type="checkbox"/> Adventure	Fishing (General)	Live	1999	199		Adventur Oceanic
U.S.A.	<input checked="" type="checkbox"/> Adventure	Fishing (General)	Live	1970	228		L. F. H. Inc.
Netherlands Antilles	<input checked="" type="checkbox"/> Adventure	Supply	Live	1988	175		Link Cargo Carriers N.V.
U.S.A.	<input type="checkbox"/> Adventure	Ferry	Live	1987	76		Fast Head Island
Indonesia	<input type="checkbox"/> Asea Dandi II	Crude Oil Tanker	Live	1996	115	103	Asea Dandi Shipping

- You will then be prompted to give your vessel or list of vessels a name, as well as enter a list description. Check the vessels you have selected are correct before you save the vessels.
- You can also check the 'Share this list with colleagues' box to share your saved search with all other users in your company.

Save Vessels

You have selected the vessel(s) below to add to a list

- Asea Adventur
- Adventure Hornblower
- Adventure
- AKA Adventure

List Name: _____

List Description: _____

Share this list with colleagues

Add vessel(s) to list

Enter a vessel list name and provide a description of the list

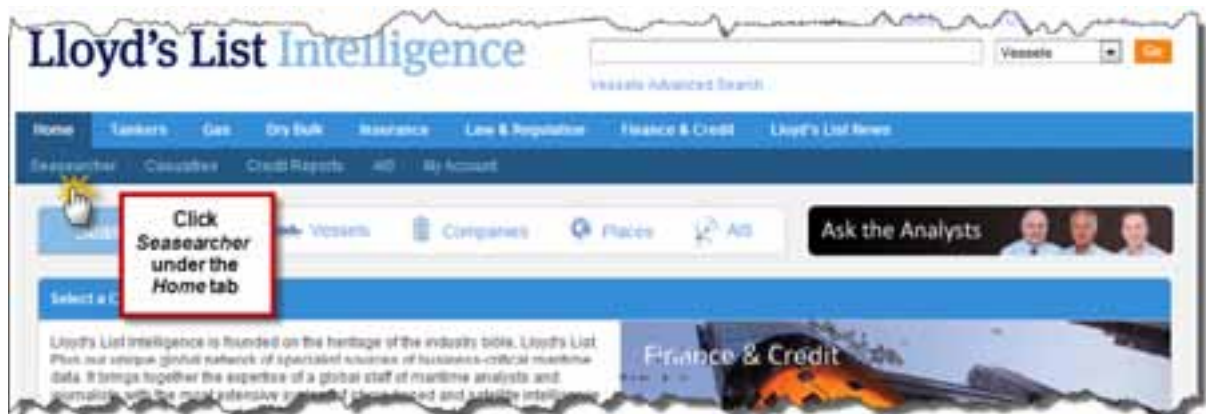
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- Once you have created your first list of vessels, the next time you want to save a vessel you can either create a new list or add it to an existing list that you have already created.



ix. Viewing Previously Saved Vessels

- To view previously saved vessels, first click on *Seasearcher* under the Home menu tab.



- Once in the *Seasearcher* homepage, hover over 'My Account' and click 'View All Vessel Lists'.

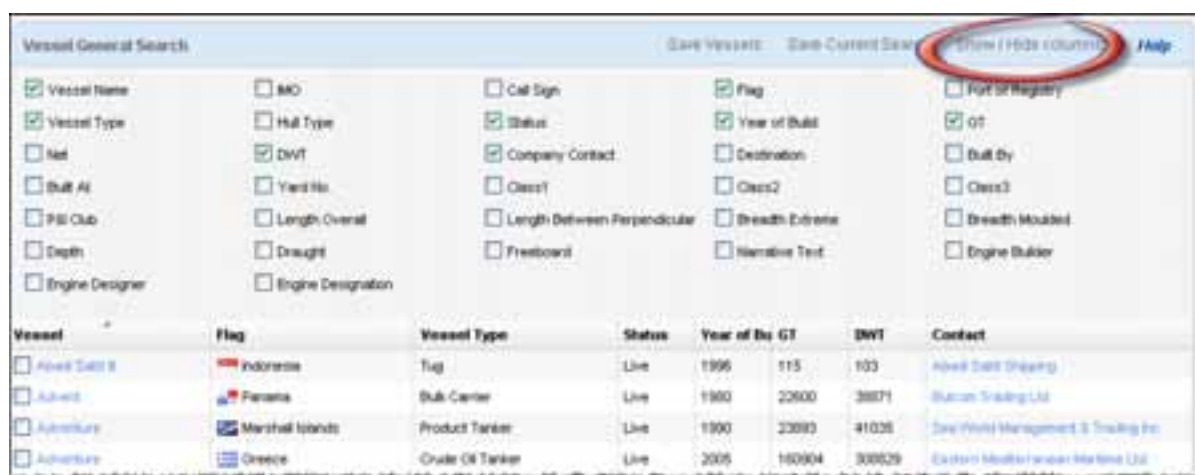


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x. Customising the Search Results View

When searching for vessels, you can customise the information you see in the search results.

- To do this, after you have conducted a vessel search click the 'Show/Hide columns' link at the top right of the search results box. This will expand a box listing the information you can choose to view in the search results page.
- Check the box next to the information you want to see, or uncheck the box to remove this information from view.



- You can also click and drag the column heading to re-order the columns from left to right.
- Click the column headings to sort the results in to ascending order, and click again to sort in descending order.

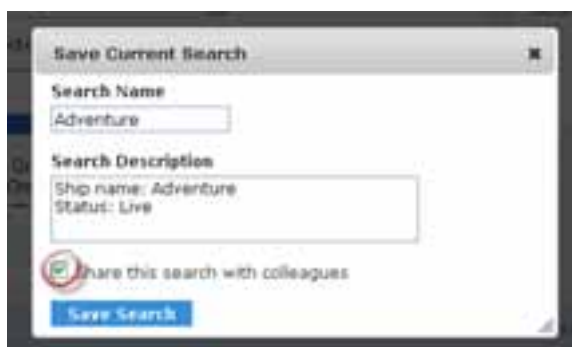


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xi. Saving Search Results

If you conduct a vessel search using the same criteria or options regularly, you can save this search and easily access it later. This saves you time as you won't have to enter all of the search criteria again next time you want to conduct the same search.

- When you are happy with your search results and the search results, click 'Save Current Search' at the top right of the list of vessel results to save your search for future reference view (as shown in page 23, *Customising the Search Results View*).
- You will be prompted to give the search a name and provide a description.
- You can also check the 'Share this search with colleagues' box to share your saved search with all other users in your company.

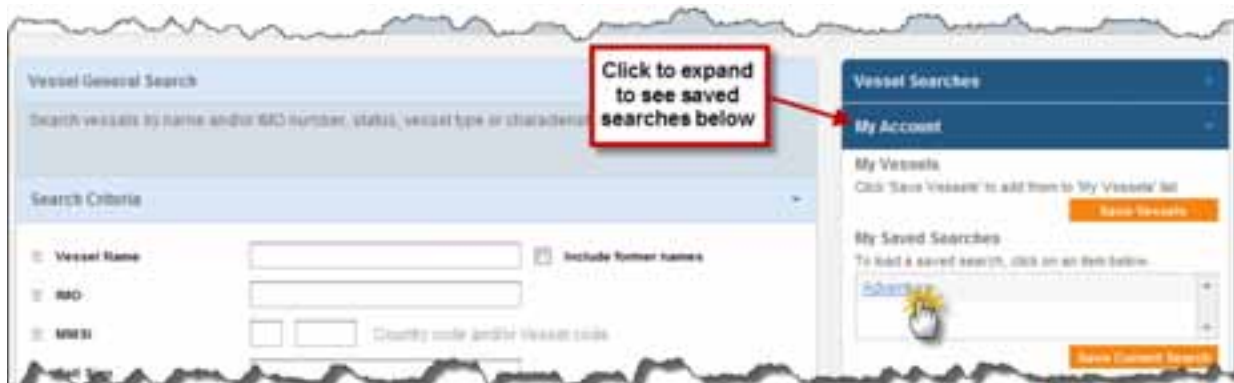


xii. Viewing Previously Saved Searches

- You can access your previously saved searches via the 'Vessels' icon anytime you see the *Seasearcher* panel. This takes you to the *Vessels Advanced Search* page.



- From this page, click 'My Account' below the search criteria box on the right. This will expand a box listing all of your currently saved searches.



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c. Places

i. Advanced Search

- You can access the *Places Advanced Search* by clicking on the 'Places' icon anytime you see the *Seasearcher* panel.



- From this page you can click a region to view a list of all the places in that region, or search by one of the following: place name, country name, area name or port authority.



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ii. Viewing Place Information

- Once you have found the relevant place, select what type of information you want to view from the box to the right of the screen.



iii. Place Movements

- To view all vessels that have moved through the selected place, click 'Movements' from the box to the right of the screen (as shown above).
- You can then view vessels that are 'Currently At Place', 'Bound For Place', 'with ETAs for Place' and 'Called at Place'.
- You can also click 'Filter Movements' to add specific criteria to show only certain movements.

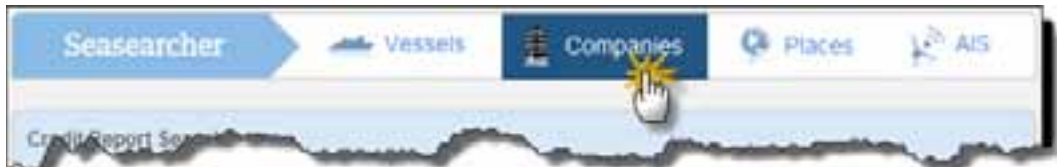


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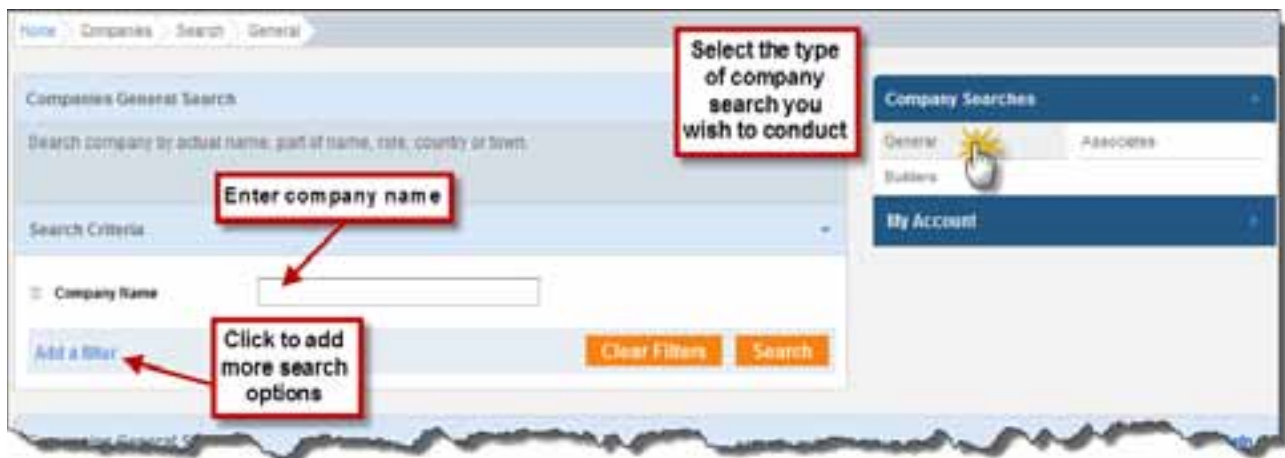
d. Companies

i. Advanced Search – By Company Name

- You can access the *Companies Advanced Search* by clicking on the 'Companies' icon anytime you see the *Seasearcher* panel.



- Select the type of search you wish to conduct from the *Companies Searches* box to the right of the screen. Enter the company name in the search box.
- You can also add more search options by clicking the 'Add a filter' link (see page 28, *Advanced Search – Adding Additional Filters*).



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ii. Advanced Search – Adding Additional Filters

- Once in the *Companies Advanced Search* page you can add additional criteria to search on.
- After clicking the 'Add a filter' link (as shown on the previous page), select the additional criteria from the drop-down list that you wish to search on and then click 'Add selected filter'. This will open a new blank text box for you to specify your requirements. You can add multiple filters to further refine your search as necessary.



iii. Advanced Search – Removing Filters

- To remove a single filter click the trash can icon to the left of the filter.
- To remove all filters click 'Clear Filters' at the bottom right of the search criteria box.



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iv. Viewing Company Information

Once you have found the relevant company using either the quick or advanced search you can click through to view the company overview.

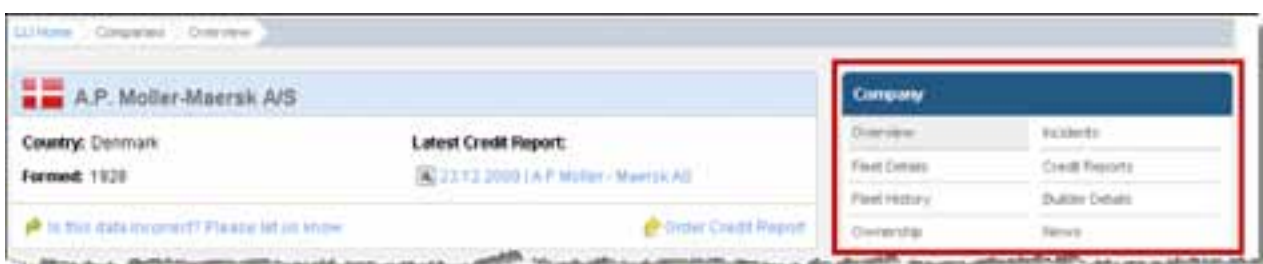
- **Companies Advanced Search:** From the list of search results, click the company name from the list.



- **Quick Search:** You can also click the company name from the auto-complete drop down list.



- Once you have clicked through the company name, you will see an overview of the company details. To view further information about the company, select the type of information you want from the box to the right of the screen.



SECTION 3: MARKET DATA, SHIPPING RATES AND BUNKER PRICES

*Save time by accessing targeted
information from one source*

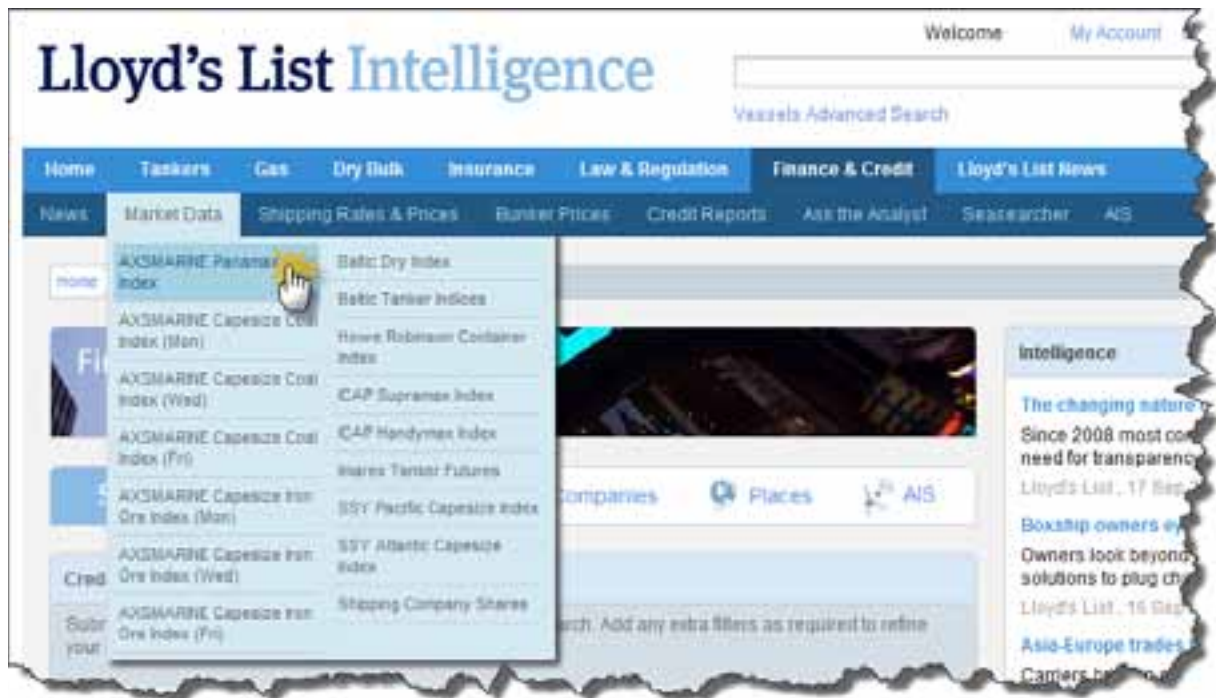


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3. Market Data, Shipping Rates and Bunker Prices

a. Market Data

- From the Finance & Credit homepage, hover over 'Market Data' and select the item that you want to view.



- For all of the AXSMARINE Index pages, you can select to view another date from the drop-down list.

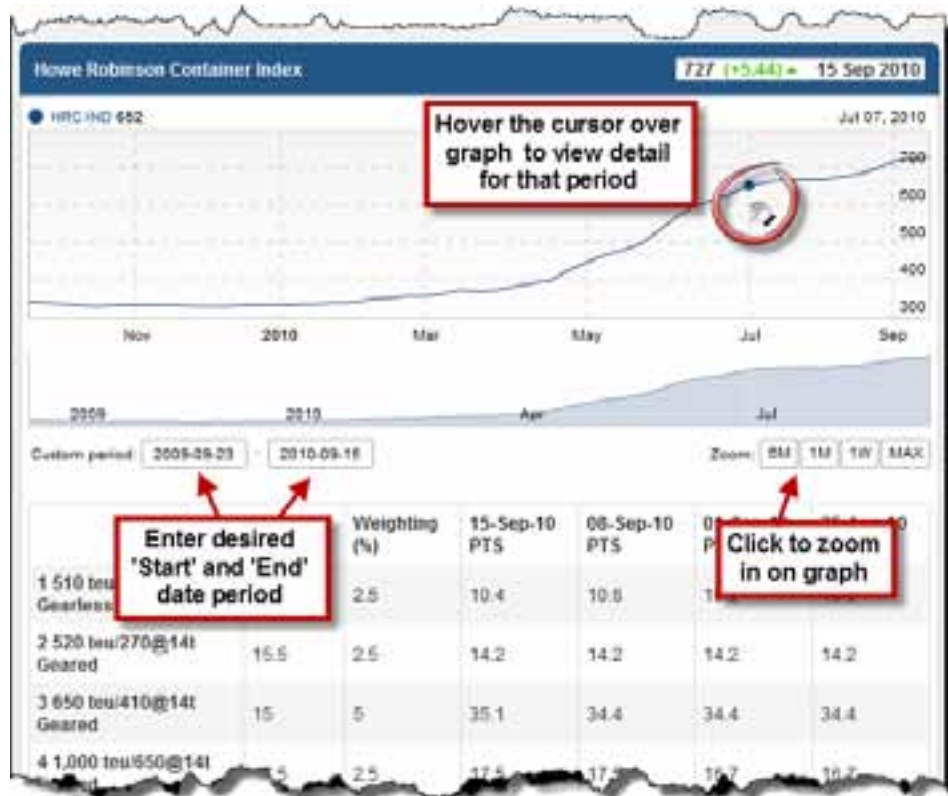
The screenshot shows the AXSMARINE Panama Index page. The page title is 'AXSMARINE Panama Index' and the date is 'Wednesday 15 September 10'. A dropdown menu is open, showing a list of dates from '15-Sep-10' to '05-May-10'. A red box highlights the dropdown menu with the text 'Select a date from the drop-down list'. The table below shows shipping rates for various routes and ports.

	\$	\$	\$	\$
Pacific/Atlantic	Rotterdam	Antwerp	Hamburg	Dunkirk
Davert	22.98	25.55	23.34	22.33
Mississippi	29.48	29.75	29.68	28.76
Puerto Bolivar	20.22	22.95	20.98	19.65
Hampton Roads	17.71	19.71	18.19	17.07
Maracaibo	29.18	28.45	29.57	28.28

	\$	\$	\$	\$
Pacific/Atlantic	Rotterdam	Antwerp	Hamburg	Dunkirk
Davert	23.82	26.49	24.21	23.16
Mississippi	30.51	30.91	31.05	29.88

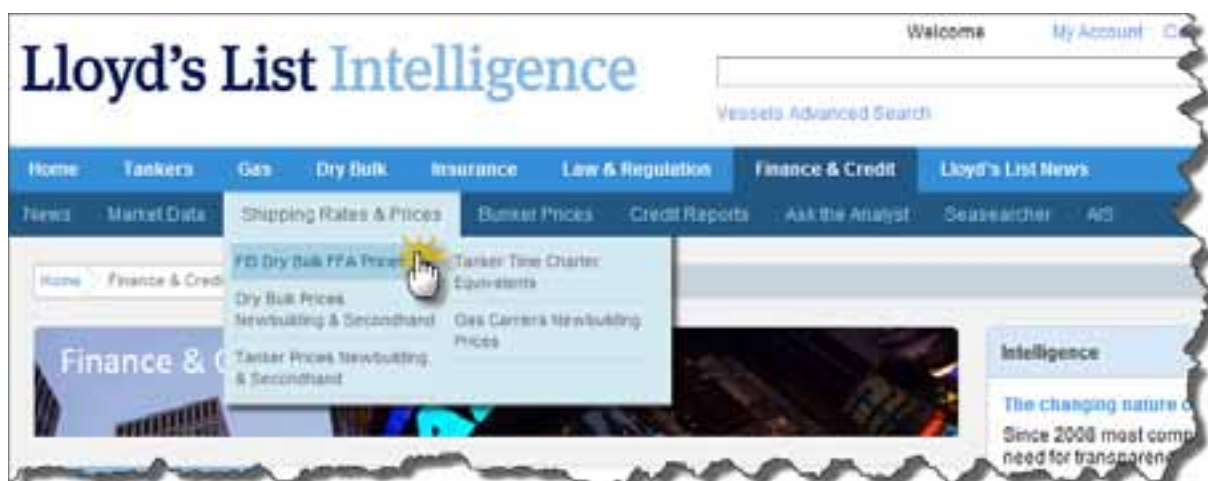
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- For each of the Index pages displaying graphs, you can hover the cursor over the graph to view the detail for that period. You can also click to zoom in on the graph and enter a custom 'Start' and 'End' date to view the data for a specific period.



b. Shipping Rates & Prices

- From the Finance & Credit homepage, hover over 'Shipping Rates & Prices' and select the item that you want to view.



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- Once in the desired page, you can select to view another time period from the drop-down list.



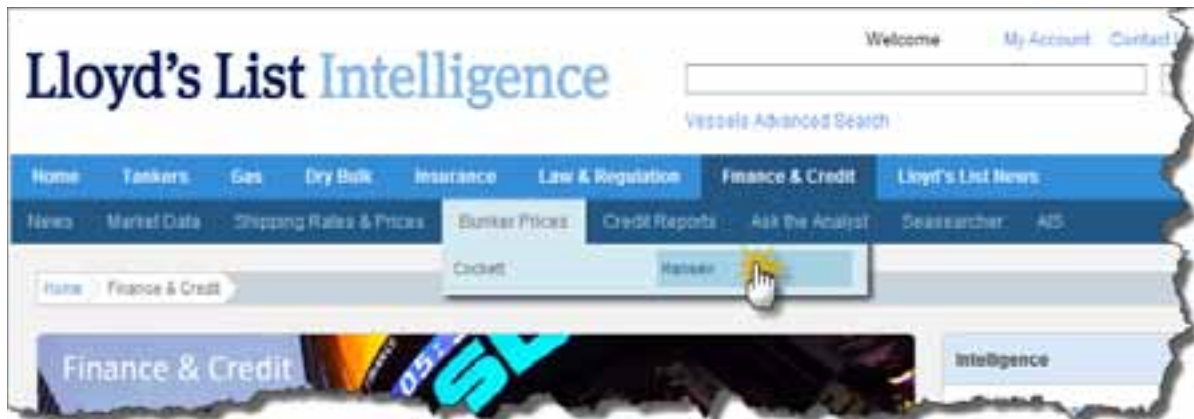
- For each of the pages displaying graphs, you can hover the cursor over the graph to view the detail for that period. You can also click to zoom in on the graph and enter a custom 'Start' and 'End' date to view the data for a specific period.



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c. Bunker Prices

- From the *Finance & Credit* homepage, hover over 'Bunker Prices' and select the item that you want to view.



- Once in the desired page, you can select to view another time period from the drop-down list.

The screenshot shows the 'Hansen Bunker Prices' page. At the top right, there is a 'Select a Date:' dropdown menu currently set to '14-Sep-10'. A red box highlights the dropdown menu with the text 'Select a date from the drop-down list'. The dropdown menu is open, showing a list of dates from '14-Sep-10' to '13-Jul-10'. The main content area displays a table of bunker prices for various regions and ports.

	Fuel 380 cst	180 cst	
EUROPE			
Great Belt	445 (481.-LS)	465 (501.-LS)	701 mtd
Rotterdam	435 (460.-LS)	455 (480.-LS)	688 mtd
Hamburg	429 (466.-LS)	455 (481.-LS)	688 mtd
Le Havre	480	510	750 mtw
Fos	460	500	700 mtw
Augusta	452	479	715 mtd (gasoil)
Genoa	452	475	723 mtd (gasoil)
Bosphorus	465	485	703 mtd (gasoil)
Piraeus	439	462	692 mtd (gasoil)
Malta	439	458	693 mtd (gasoil)
Gibraltar	445	468	695 mtd (gasoil)
Top		475	

SECTION 4: ASK THE ANALYST

Access immediate support from a global team of expert analysts to perform business critical studies – all at no additional cost

MEET THE ANALYSTS



Yunlong Zhou
Senior Analyst



Christopher Thorby
Senior Analyst



Can Ertem
Marine Analyst

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4. Ask the Analyst Service

The Ask the Analyst service gives you time-based access to our in-house experts to perform in-depth competitor analysis, due diligence or discreet investigations – all at no additional cost.

- To access the service, click 'Ask the Analyst' from the under the *Finance & Credit* menu tab.



a. Sample Questions and FAQ's

- From the *Ask the Analyst* page, click 'Sample Questions' to see examples of the types of projects that you can request.
- To view frequently asked questions, click the 'FAQ' link.



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b. Submitting a Request

- From the *Ask the Analyst* page, submit your query via the form provided. Fields will automatically populate with details from your registered account.
- Explain your request ie. what is the information or support that you need?

Ask the Analyst
Our dedicated global team of analysts are available to answer any questions about our analysis and data. [Learn more](#)

Ask the Analyst [Sample Questions](#) [FAQ](#)

Welcome to the Lloyd's List Intelligence "Ask the Analyst" Service.
Ask the Analyst is offered as part of all the premium services within Lloyd's List Intelligence.
This service component provides every individual user of these services with access to our large team of experts to help with interpreting our data and analysis and helping you with specific issues and decisions.
[See sample questions](#)
The best way to contact Lloyd's List Intelligence regarding your Ask the Analyst service is to fill out this simple form. You should expect acknowledgement of your request within 24 hours although first contact will usually be within an hour. Typically our analysts will be able to respond with a full reply within 24 hours (depending on the nature of the request). We will of course keep you informed of the status of your request.
Contact Us
If you require further assistance or would like to speak directly with an analyst please contact us directly.
Email: asktheanalyst@informa.com

Ask your question
Please complete all the fields below. They will help us direct your query to the most relevant member of our team.
We typically respond to queries with a confirmation email will be sent to

Fields will automatically populate with details from your registered account.

First Name: John
Last Name: Smith
Company Name: ABC Shipping
Job Title: Director
Email: smith@abc.com

Expiry Channel: [Please Select]

Your Request: **Explain your request - what information or support do you need?**

Attach file